James Tubb 467 Jane Dr Windsor CA 95492

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a customer of Sonic in California. I switched to them many years ago because they provided better service at a lower price. Their support is based here in California and on the rare occasions when I needed to contact them it never takes more than a few minutes to reach someone and they solve the problem quickly.

In order to get higher speeds I have to have a modem from ATT. When I had a problem it took 4 days for them to fix it, leaving me with only my phone for internet service. This had serious effects on my business as I could not provide support to my customers. Some time back I had a problem with my modem from Sonic and it was taken care of the next day.

The desire of the big carriers to throttle competition so that they can go back to the days of "lump it, we're the phone company" is unacceptable to me and the many people I know who have switched to Sonic because the level of service and pricing from ATT was not bearable.

Please deny the US Telecom petition as being an effort to cripple competition so that they will restore their monopoly status.

James Tubb